

Helpful hints for using MO Login and Online System for Child Abuse/Neglect Reporting (OSCR)

** For issues with MO Login in creating an account or resetting a password, users should call 1-800-392-8725 Option #1, M-F 7:30-5:30

** For issues with the OSCR application, users should call the FACES Help Desk at 1-800-392-8725 Option #3, M-F 8-5.

MO Login Accounts

The following state agencies already have MO Login accounts and will use the format of userid@domain.state.mo.us to sign in to MO Login with the password they use to sign on their computer each morning.

- Domain of CDS (userid@cds.state.mo.us)
 - Children's Division (CD)
 - Department of Health and Senior Services (DHSS)
 - Department of Mental Health (DMH)
- Domain of BDS (userid@bds.state.mo.us)
 - Department of Elementary and Secondary Education (DESE)
 - Includes email addresses of:
 - dese.mo.gov
 - msd.dese.mo.gov
 - vr.dese.mo.gov
 - msb.dese.mo.gov
- Domain of ADS (userid@ads.state.mo.us)
 - Department of Corrections

The following state agencies will need to create a MO Login but can use their state email address to create this account. It is recommended they do not use the same password they use to sign on to their computers.

- Office of Child Advocate (oca.mo.gov)
- Courts (courts.mo.gov)
- Local Public Health Agencies (lpha.mo.gov)

NOTE: MO Login users in an ADS, BDS, or CDS group can lock themselves out of their Active Directory account if they enter their password incorrectly too many times on MO Login.